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## **Press Ganey Releases National Report on Patient Perspectives of Hospital Care**

April 24, 2007 (South Bend, IN) – Press Ganey Associates, Inc., the health care industry’s leading provider of measurement and improvement services, unveils the 2007 *Hospital Pulse Report: Perspectives on American Health Care* at the 2007 World Health Care Congress in Washington, DC.

The report examines the experiences of more than 2.3 million patients treated at more than 1,700 acute care hospitals in 2006, providing a national patient perspective regarding the quality of hospital care.

“This report is the definitive source on hospital care quality from the perspective of the American patient,” says Dr. Melvin Hall, president and chief executive officer of Press Ganey. “With a strong grasp of the existing state of health care quality, health care providers are equipped to push quality improvement to the next level.”

Dr. Hall served as moderator for a Congress session examining an approach to patient safety that requires cultural change throughout an organization to address the underlying causes of medical errors on **Monday, April 23 from 9:10 – 10:10 a.m. (EST)**.

*Press Ganey’s 2007 Hospital Pulse Report: Perspectives on American Health Care* is available at <http://www.pressganey.com/hospital-report.pdf>.

### **Press Ganey Associates, Inc.**

For more than twenty years, Press Ganey has been committed to providing insight that allows health care organizations to improve the quality of care they provide. The company offers the largest comparative customer feedback databases, actionable data, solution resources, and unparalleled customer service. Press Ganey currently partners with more than 7,000 health care facilities—including nearly 40% of U.S. hospitals—to measure and improve the quality of their care.

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