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OCS and Press Ganey Partner to Create Joint Analysis of Outcomes and Satisfaction

Seattle, WA and South Bend, IN (October 7 2007) — OCS, Inc. and Press Ganey Associates, Inc. today announce they have entered into a partnership, whereby the companies have combined their best-of-breed information and analytics to create a broad set of products for the home health care industry. The Home Health Performance Monitor™ series is the industry's first analysis of interrelated performance metrics integrating patient satisfaction, patient outcomes and financial performance. The first product, the Home Health Performance Monitor™ - Executive Brief, will be introduced today at the 2007 National Association for Home Care Annual Meeting.

The Executive Brief analyzes key metrics across multiple areas of agency performance by combining patient satisfaction scores with patient quality outcomes, financial performance and operational practices. It also provides a comparison of those measures to the highest performing agencies – those that excel in achieving both high patient satisfaction and quality outcomes.

The result is an exclusive illustration of a provider's performance across multiple dimensions of agency operations, identifying areas of success and areas to target for improvement.

“Looking collectively at quality metrics will help home care agencies target and coordinate their improvement efforts,” said Dr. Melvin Hall, president and chief executive officer of Press Ganey. “Home care agencies—which have always managed by metrics—can now leverage the strengths of these two industry leaders to better fulfill their mission of providing world class home care.”

Agencies that are current clients of both OCS and Press Ganey will receive a complimentary copy of the analysis for their agency from either OCS or Press Ganey at the NAHC show.

“We have long suspected that outcomes, financial performance, operational practices and patient satisfaction were linked,” stated Amanda Twiss, OCS president. “This relationship is particularly important to understand in the context of managed care contracting and pay-for-performance.”

About OCS

OCS is the market leader in healthcare information solutions. By collecting, evaluating and interpreting healthcare information, we empower leaders with data-driven insight that helps optimize mission-critical decision making. OCS combines the richness of the nation's most comprehensive post-acute Data Warehouse with cutting-edge analysis tools, consulting services and custom technology solutions. Our information-based solutions facilitate providers, payers, industry analysts, consultants, Federal and state governments, medical products and pharmaceutical companies with advancing their missions using objective, independent information that is not available from other sources. www.ocsys.com.

About Press Ganey

For more than twenty years, Press Ganey has been committed to providing insight that allows health care organizations to improve the quality of care they provide. The company offers the largest comparative customer feedback databases, actionable data, solution resources, and unparalleled customer service. Press Ganey currently partners with more than 7,000 health care facilities to measure and improve the quality of their care. www.pressganey.com.

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