

HCAHPS Dates & Deadlines

This HCAHPS Dates & Deadlines schedule will keep you informed of data submission deadlines to comply with CMS public reporting. Send your patient data files to us on a daily or weekly basis, shortly after patients are discharged. Send your "update" files on a monthly basis to meet the deadlines provided in the schedule below.

The update files should contain patient data required by CMS that were unavailable at time of discharge and, therefore, were not included in your initial patient data files. With the implementation of Value-based Purchasing (VBP), CMS is now placing a stronger emphasis on providing complete and accurate administrative data. As part of our commitment to you, Press Ganey performs periodic audits and will notify you of missing data required for HCAHPS. You will be alerted if less than 100% of your patients selected to receive an HCAHPS survey have complete administrative data.

For Patients Discharged in	Hospital "Update" File Due to Press Ganey *	Monthly Data Sent to HQR by Press Ganey
October 2024	January 24, 2025	January 27, 2025
November 2024	February 21, 2025	February 24, 2025
December 2024	March 24, 2025	March 25, 2025
January 2025	May 2, 2025	May 5, 2025
February 2025	May 30, 2025	June 2, 2025
March 2025	June 30, 2025	July 1, 2025
April 2025	July 29, 2025	July 31, 2025
May 2025	August 29, 2025	September 3, 2025
June 2025	September 29, 2025	October 1, 2025
July 2025	October 30, 2025	November 3, 2025
August 2025	November 26, 2025	December 2, 2025
September 2025	January 5, 2026	January 6, 2026
October 2025	January 30, 2026	February 2, 2026
November 2025	February 27, 2026	March 3, 2026
December 2025	March 31, 2026	April 1, 2026

The Press Ganey InfoTurn Technical Transmission Instructions (ITTI) identifies the data fields required for HCAHPS. Every original and updated patient record must include the Survey Designator, Client ID and Unique Identifier. For additional information about update files, please see the ITTI, pages 29-30, "Understanding Update Files."