

OAS CAHPS Dates & Deadlines

This document will keep you informed of key deadlines for OAS CAHPS survey administration and data submission. Note that we recommend frequent “Update” files throughout the survey administration period, with the final update file deadlines for data submission displayed below. The update files should contain patient data required by CMS that were unavailable at time of upload and, therefore, were not included in your initial patient data files. Administrative data elements allow our system to determine survey eligibility for this program, so it is important for you to provide complete and accurate information in your files. As part of our commitment to you, Press Ganey performs periodic audits and will notify you of missing data required for OAS CAHPS. You will be alerted if less than 100% of your eligible patients have complete administrative data.

Press Ganey must be authorized by each HOPD/ASC prior to the data submission deadlines; otherwise, we are unable to submit data to the warehouse. [Instructions for vendor authorization](#) and other resources for the data warehouse can be found on <https://oascahps.org/>.

Patient Procedure Month	“Update” File for CPTs/G Codes and Sampling*	Vendor Authorization Date	“Update” File for Data Submission Accuracy	Monthly Data Sent to Data Warehouse by PG
October 2024	November 14, 2024	March 1, 2025	January 24, 2025	February 4, 2025
November 2024	December 14, 2024	March 1, 2025	February 21, 2025	March 4, 2025
December 2024	February 5, 2025	March 1, 2025	March 21, 2025	April 2, 2025
January 2025	March 5, 2025	June 1, 2025	April 23, 2025	May 1, 2025
February 2025	April 5, 2025	June 1, 2025	May 27, 2025	June 3, 2025
March 2025	May 5, 2025	June 1, 2025	June 24, 2025	July 1, 2025
April 2025	June 5, 2025	September 1, 2025	July 25, 2025	August 1, 2025
May 2025	July 5, 2025	September 1, 2025	August 27, 2025	September 3, 2025
June 2025	August 5, 2025	September 1, 2025	September 24, 2025	October 1, 2025
July 2025	September 5, 2025	December 1, 2025	October 28, 2025	November 4, 2025
August 2025	October 5, 2025	December 1, 2025	November 25, 2025	December 2, 2025
September 2025	November 5, 2025	December 1, 2025	December 24, 2025	December 31, 2025

The Press Ganey InfoTurn Technical Transmission Instructions (ITTI) identifies the data fields required for OAS CAHPS. Every original and updated patient record must include the Survey Designator, Client ID and Unique Identifier. For additional information about “Update” files, please see the relevant portions of the ITTI.

*To be compliant with sampling protocols, no more than 10% of your ambulatory surgery records can be missing CPTs by the 5th of the month two months following the procedure month (for example, January records must have CPTs populated by March 5th), so please make every effort to populate CPTs/G codes for each sample month by this deadline. If this 10% threshold is exceeded, a discrepancy report will be required.